



New Ways to Maintain Integrity

# FIM+ System Integrity

Presented By:

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Partners:



- MainTegrity Background
- FIM+ Need
- FIM+ Overview
- FIM+ Security and Compliance
- FIM+ Integrity Management
- FIM+ Usability and GUI Walkthrough
- Wrap-up and questions

- Principals involved in Enterprise Software since the late 1980's
  - Products include Harbor, Stand Alone Environment, ISPW
- 2014, FIM+ concept started as a verification tool for application rollouts
- 2017, notice FIM technology would be PCI/DSS requirement in Jan 2018
- No mainframe FIM solution existed
  - Form a company (MainTegrity),
  - Develop a FIM product for operational folks - highly automated, feature rich
- Initially detection only – now gather forensics / assist with recovery
- Financing completed in August of 2018

Imagine a mainframe software start up in 2017... who would of thought



## Do you need to?

- Improve internal security and compliance ( PCI/DSS, GDPR, NIST)
- Manage system integrity across multiple clients, systems or LPARs
- Audit / Certify software is correct (on demand or continuous)
- Monitor system and configuration file changes (compare in stream)
- Give a new generation of support staff the tools to do things right
  - Present info from differing tools (SMF, ServiceNow, Remedy, Splunk, QRadar, etc )



## 2019 IBM / Ponemon report

- +500 organizations surveyed
- Detection – **206 days**
- Respond & Recover – **+73 days**

## Why you should care

- Average breach cost: \$4.3 Million
- Brand / reputation impact
- You may lose your job

## Root Cause

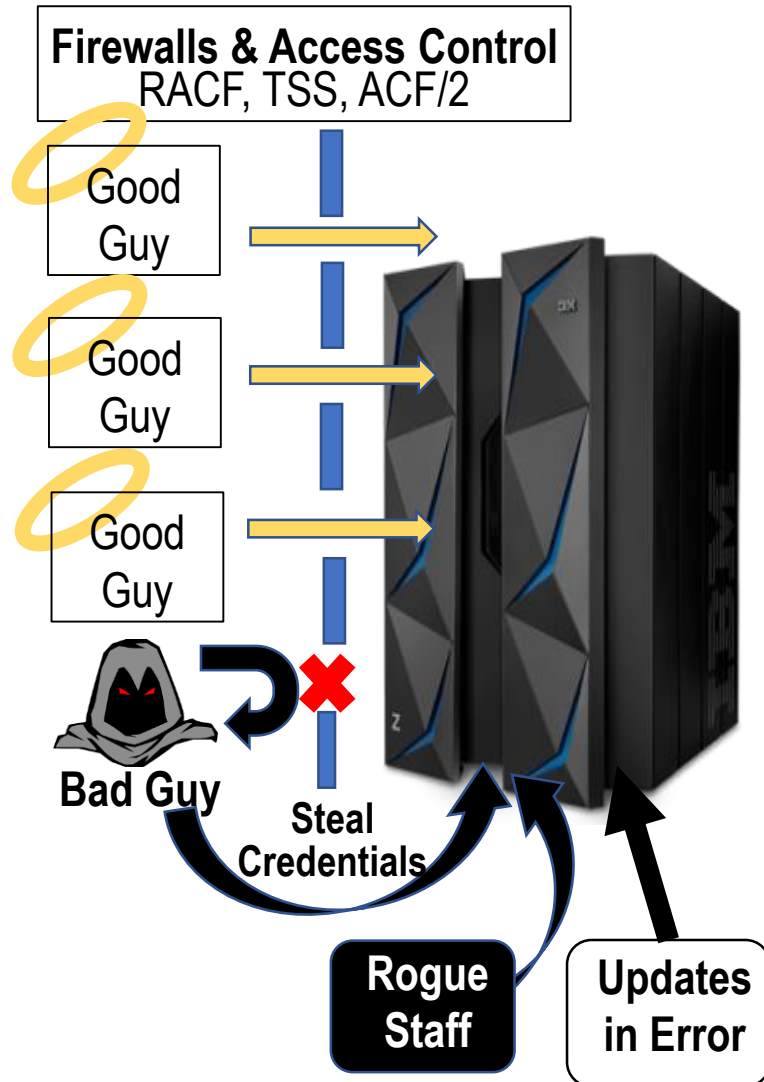
- |                               |                            |
|-------------------------------|----------------------------|
| <b>Malicious Attack - 51%</b> | Outsider breaking in       |
| <b>Human Errors - 25%</b>     | Insiders making errors     |
| <b>System Glitches - 24%</b>  | Corrupt files, bad configs |

Errors not resulting in data breaches not reported

## Mainframes matter

- \$7.7 trillion credit card payments (annual)
- 29 billion ATM transactions (annual)
- 87% of credit card transactions

# Need - Why Bother?



## Conventional Security – Guard the perimeter

- Insiders are past Firewall / Access Control
  1. Steal Credentials (phishing, man-in-middle, guessing, etc)
  2. Trusted employees go rogue (addiction, financial, health)

## Well meaning staff make mistakes (deploy, update)

- Were the changes correct?
- Are all the LPARS the same? Exceptions?
- Traditional monitoring is manual (Labor intensive)
- Requires lots of z/OS specific skills

## File Integrity Monitoring (FIM)

- Creates a hash key for each files at a trusted level
- Save key in an encrypted vault
- Later create another hash key and compare the keys.

## Monitor major mainframe files automatically

- z/OS system, CICS, IMS, DB2, TCP/IP, application executables, JCL, configs ...
- USS files, Scripts, Clists, Log files, encrypted data sets

## Alerts

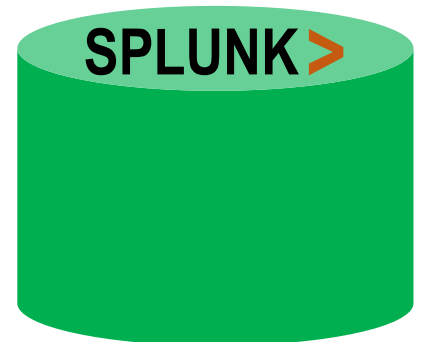
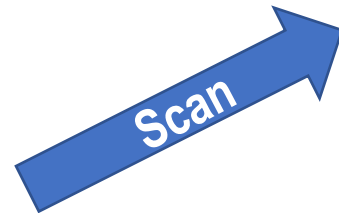
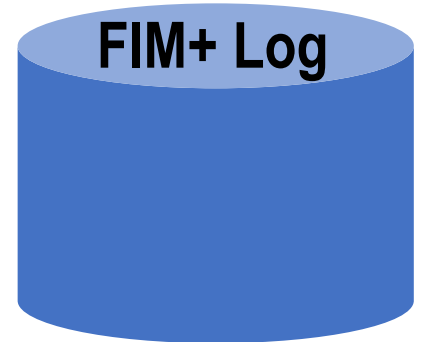
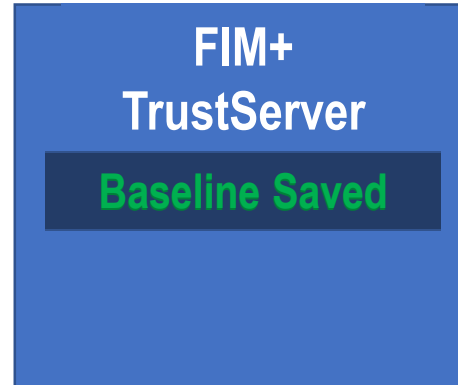
- Alerts sent via Text or Email to admin or central console
- 4 click drill down to forensic info (SMF, change control, etc)

## High Performance

- Offload to crypto card, minimal CPU



# Overview - Getting Started with FIM+



**FIM Agent**

**Prod - SYSA**

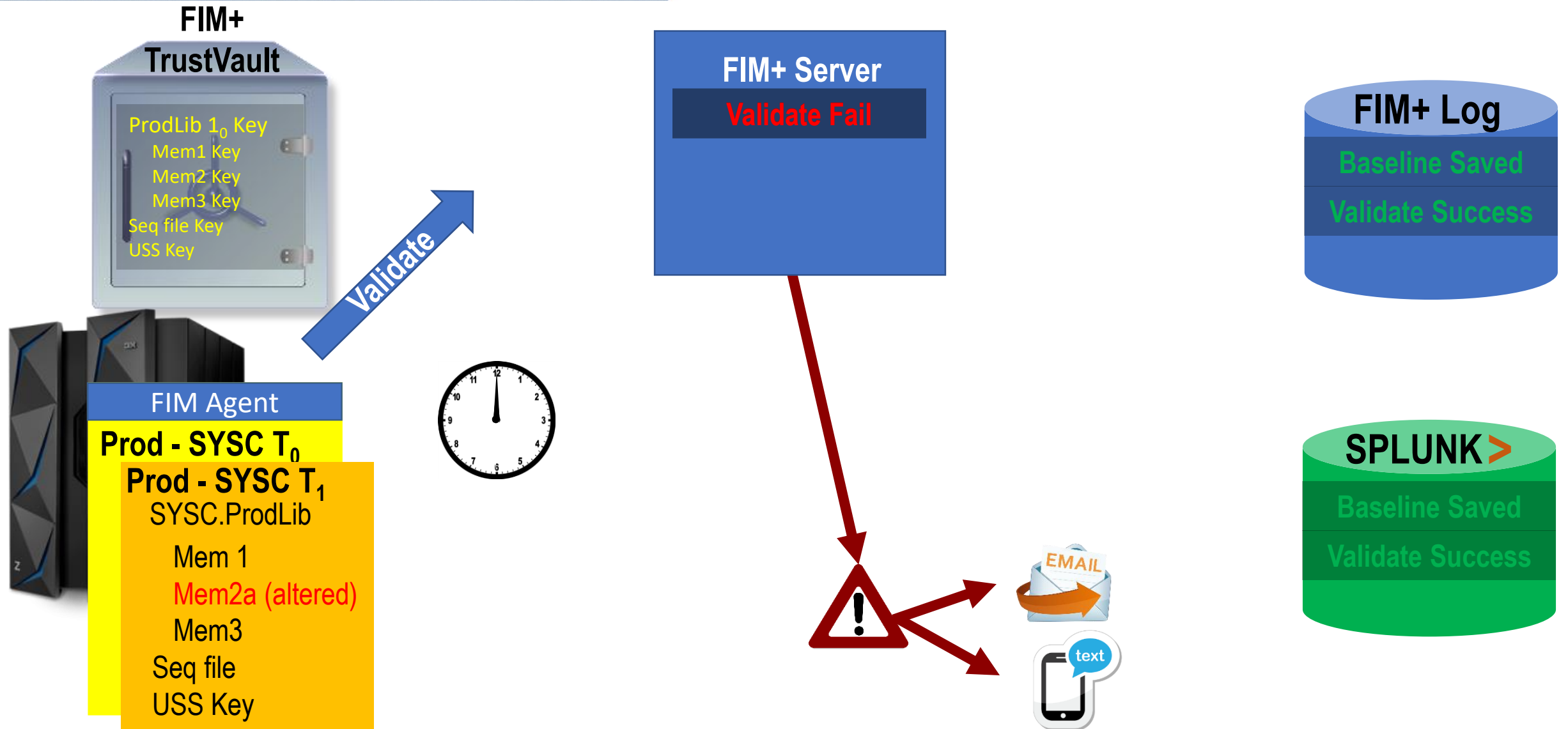
- Sys1.ProdLib
- Mem1
- Mem2
- Mem3
- Seq file
- USS

**Express Define – TrustServer, Vault, etc.**

**Auto-discover key system libraries**



# Overview - Change Detected



### Bit by bit clarity that code / configs are still correct

- Validates file contents by scanning the actual file
- Zero false alarm initiative
  - Corroborate alarms are real
  - Suppress approved changes
  - Interoperate with change management systems
- Audit application and system deployments
  - Ensure code levels in all LPARS are the same
  - Detect wrong versions, missed changes, and backout errors
  - Before and After FIM+ snapshots prove everything got deployed correctly



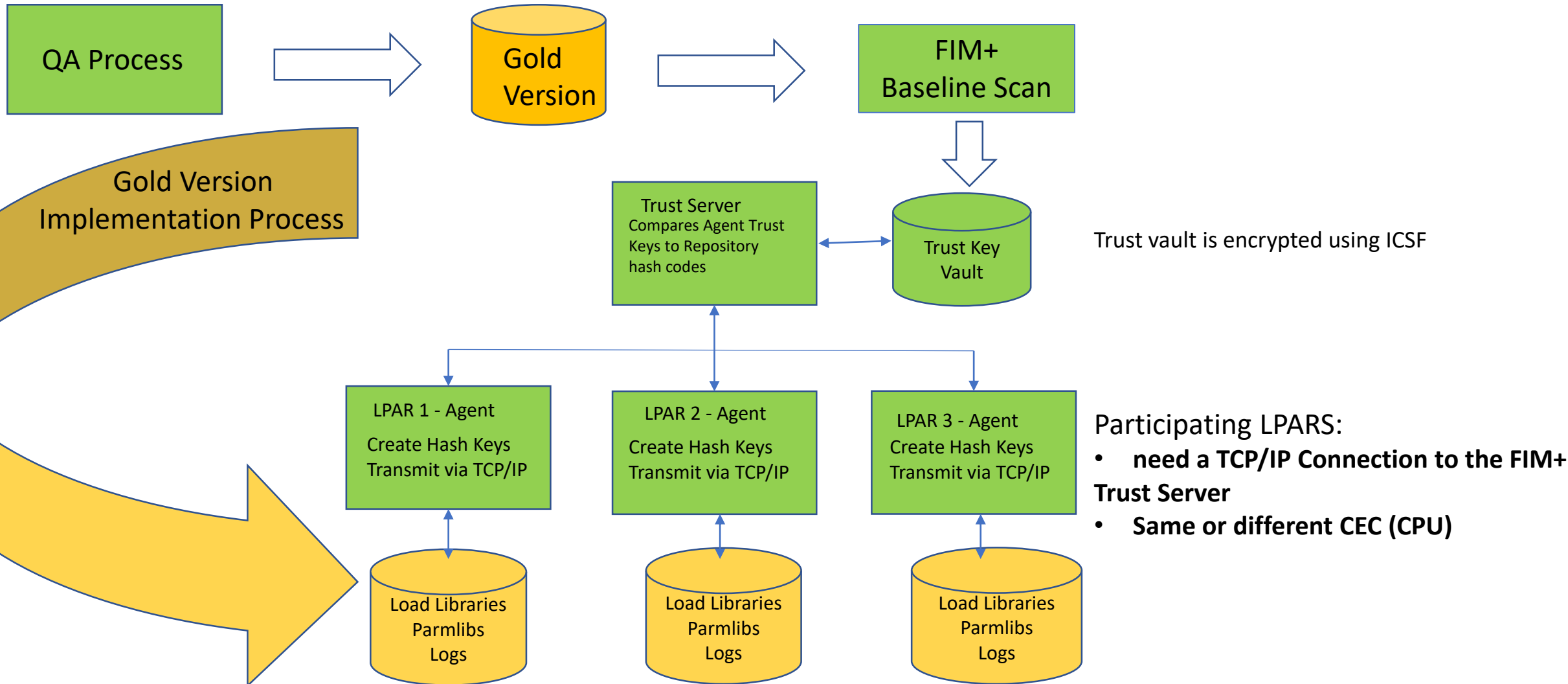
## Problem:

- Systems and apps on multiple LPARS need to be rolled out correctly
- Accommodate required LPAR specific deviations
- People with legitimate credentials make unauthorized or inadvertent changes
  - Code tends to drift from the base over time
- If a problem occurs in only one LPAR, determining what is / should be different is daunting.
- Ongoing audits to prove production systems are correct are manual – hence not done.

## Solution – FIM+:

- Define a version of the application as the baseline and compare the code base in each LPAR to that baseline version.
- Identify any deviations from the baseline version.
- Continuous Audit is a consequence of implementing FIM+.
- Systems are protected from both inadvertent and malicious changes made using legitimate credentials.
- Advanced forensics are automatically generated to show you who, why, what changes were made.

# Integrity Management



## System Integrity Management features:

- Baseline Scan
  - Establishes trusted “gold version” as a baseline release
- When a changed file is detected:
  - Detection is logged
  - The proper authorities are notified
  - Complete forensics and compare functions are available through an easy to use GUI
    - Know what changed, who changed it, when & why it changed
    - Compare to baseline version to show actual lines that changed (text based files)
- LPAR specific files
  - Enables the exclusion from comparison to baseline version
- Supports all log file types – GDG’s, Date/Time Stamps, version numbers

- FIM+ has the following interfaces:
  - GUI, ISPF, Rest API, Batch
- Auto-discovery function monitors:
  - APF Libraries, libraries contained in Started Tasks, libraries added to the system via operator command.
- FIM+ runs 24X7 – supports updates while FIM+ is running
- Integrates with your operational ecosystem
- Initiate scans at predetermined times or on demand
- Complete forensic info gathering and presentation

# Human Interface -GUI



FIM+ send text or email alert

## Click 1

When an alert is received one click opens the GUI in any browser and displays detailed info including SMF access data

## Click 2

Another click fetches change control info from ServiceNow or Remedy dynamically, without needing mainframe skills.

Email, Text Alert

The screenshot shows the Main Integrity web interface. The main window displays a table of scan results for 'Scan 144'. The 'Mismatch' entry is highlighted in red. Below the table, there is a detailed view for the mismatch, including scan type (Quick), agent (SYSA), scan time (2019/06/30 13:22:14), last good scan (2019/06/28 08:15:32), and component (TCP/IP.CONFIG.LIB). A table of SMF Access Time, System, Access Type, UserID, and Component is also shown. An email alert window is open in the foreground, displaying the message: 'FIM+ Mismatch Detected on SYSA!' from cssmtp@maintegrity.com. The email body includes a link to the scan details: <https://localhost:3700/R/secure/scanexp/144> for details.

SCAN ID	SCAN RESULT	SCAN TIME
144	Mismatch	2019/05/21 13:14:34
143	Correct	2019/05/21 13:04:29
141	Correct	2019/05/21 12:48:20
140	Correct	2019/05/21 12:48:20
139	Correct	2019/05/21 12:47:57

**Mismatch**  
One or more files do not match desired state

Scan Type: Quick  
Agent: SYSA  
Scan Time: 2019/06/30 13:22:14  
Last Good Scan: 2019/06/28 08:15:32  
Component: TCP/IP.CONFIG.LIB

SMF Access Time	System	Access Type	UserID	Component
2019/06/29 12:45:32	SYSA	Update	USR2	VENDOR.TCPPARMS(SOW1)
2019/06/28 19:27:55	SYSA	Update	SYSUSR02	VENDOR.TCPPARMS(SOW1)
2019/06/28 14:15:32	SYSA	Update	SYSUSR02	VENDOR.TCPPARMS(SOW1)

**ServiceNow Info**  
Change # Reason  
NONE No approved change record located for this component at this time

FIM+ Mismatch Detected on SYSA!  
cssmtp@maintegrity.com  
To: ai@maintegrity.com  
Mismatch Detected on agent SYSA. See <https://localhost:3700/R/secure/scanexp/144> for details



## Click 3

Click 3 can invoke instream file compare to show exactly what line changed.

### Trusted Component

Incident: **SN 2349**      *Last good: 2019/05/22 09:39:28*

```
# Shell script to assign TCP/IP port.  
if test -t 1; then
```

New York

```
TCP/IP Port 2645    161.185.160.93
```

```
exit
```

### Suspect Component

Incident: **SN 2349**      Error time: **2019/05/22 18:49:03**

```
# Shell script to assign TCP/IP port.  
if test -t 1; then
```

Russia

```
TCP/IP Port 2645    95.31.18.119
```

```
exit
```

## Click 4

Complete restore can be accomplished by clicking the FIM+ Recovery Assistant to select and verify all files required

### FIM+ Recovery Assistant

H-Recover	File #1	2019/05/22 09:39:28
H-Recover	File #2	2019/05/22 09:39:28
	•	
	•	
	•	
H-Recover	File #99	2019/05/22 09:39:28



# Power of Automation



Provides quick answers instead of questions, when time is critical

## FIM+ & Access Data\*

## Classic Response

Detect	Advanced Detection			Basic detection
Respond	Alarm verified			Is it a false alarm?
	Know WHY			Why was it done?
	Know Scope			What was affected?
	Know Attack Interval			When did it start?
Recover	Review accesses (dozens)	<b>Minutes</b>	<b>Weeks</b>	Review accesses (thousands)
	Know Who did it			Who did it?
	Show changed lines			What did they do?
	Corrective action			Corrective action
	Verified correct			Hope its correct

\* Automate forensics / recovery with change info, SMF and FIM+ data at your fingertips

## Only FIM+ can:



- Discover APF, subsystem and application components
- Verify software / configs are correct (from SMP/E Dlibs to applications)
- Respond to incidents faster – automated detection / forensics
- Compliance with specific PCI, NIST, GDPR requirements
- Prove content has not changed - real content validation
- Present all relevant info in a GUI (who, what, when, where, why)
- Work with existing tools (SMF, ServiceNow, Remedy, Splunk, QRadar, etc )



**Existing tools HOPE changes are correct. FIM+ proves it.**

## Start preventing problems today

- Eliminate false alarms, Automated forensics for the real ones
- Delivers **Zero-Admin** features – like APF scan, Config Scan, Appl versioning, etc
- Give deploy team real validation - within the change window

## Save time the first day, and every day

- If a problem occurs - Who gets hung out? Make sure its not you

## Find out more:

- Book a deep dive demo or a free trial – with no obligation - today

**Mainframes are high value targets – Defend them properly**