

## **IMS** in an API and Cognitive World

Dusty Rivers Director, z Systems Software GT Software *drivers@gtsoftware.com* 

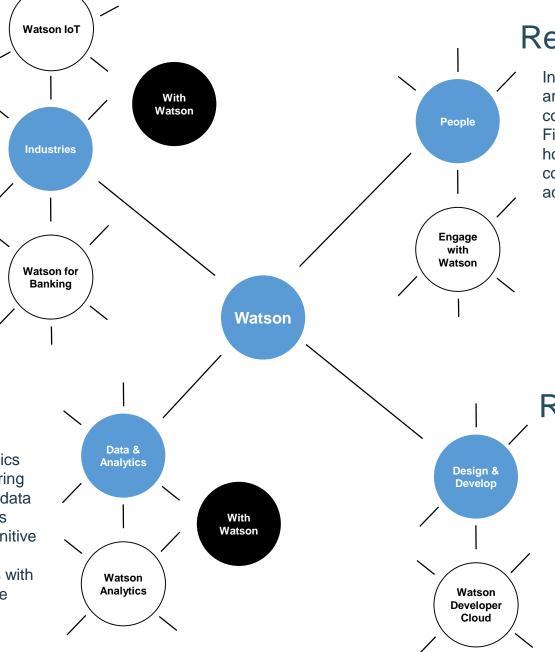


### **Transforming Industries**

Business leaders will experience what it takes to become a cognitive business. Attendees will learn from professionals in industries such as Finance, Insurance, Education, Retail and Healthcare how to move beyond simply being a digital business to one that infuses digital intelligence, allowing them to outthink the competition.

#### **Monetizing Data**

Business professionals, IT, data and analytics experts will ignite their curiosity by discovering new ways to realize the value hidden in all data more easily, and reveal unexpected insights through the power of data science and cognitive technologies. Attendees will learn how to harness data and generate deeper insights with the latest services and solutions that enable them to outthink possibilities.



### **Reimagining Professions**

Individuals will experience how their professions are transforming based on a new era of computing - a cognitive era. From Operations to Finance to IT and C-Suite, attendees will learn how data, analytics and cognitive services are coming together to enhance, scale and accelerate human expertise and outthink limits.

### **Redefining Development**

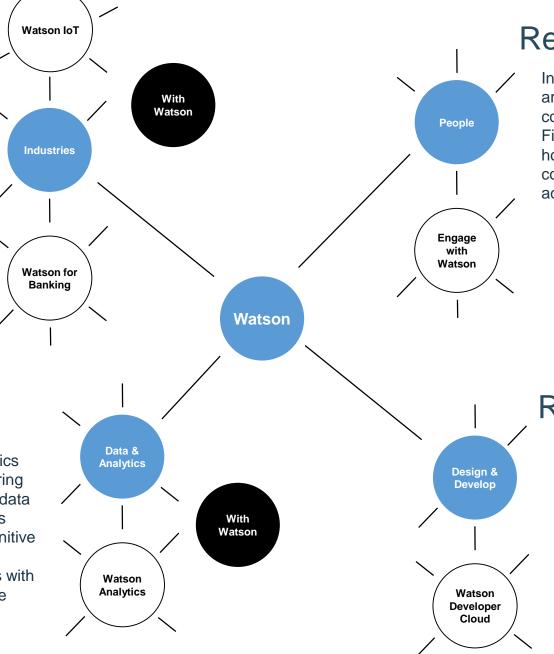
Developers will be exposed to the latest innovations in data and analytics, intelligent **APIs** and services, Internet of Things, and agile development methodologies. Attendees will elevate their skills and build solutions from the ground up in hands-on labs, exploratory demos, intensive educational sessions and unique Watson on Bluemix experiences giving you the tools to outthink obstacles.

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### **Reimagining Professions**

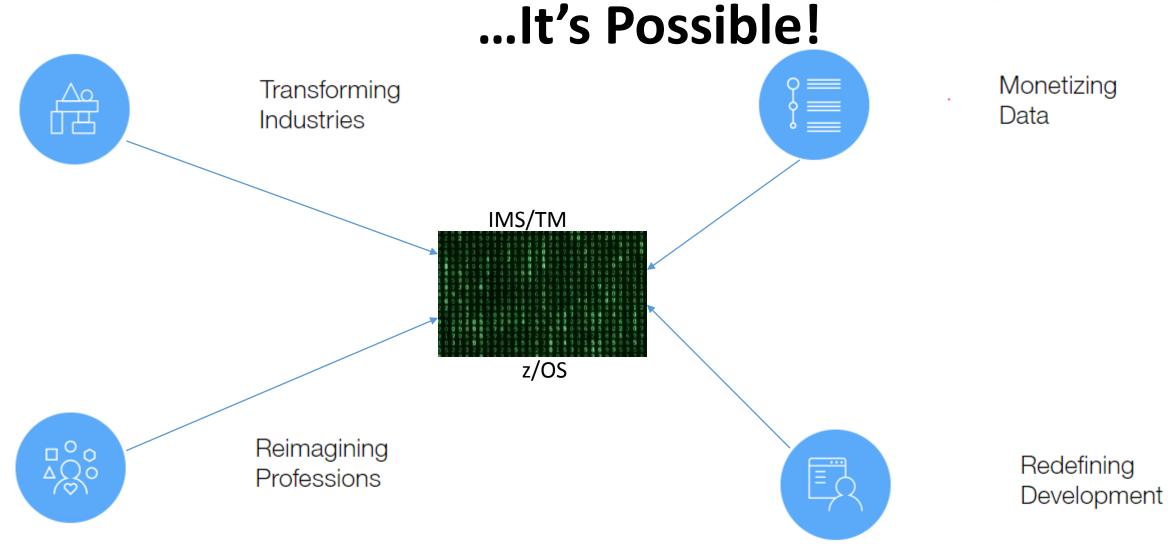
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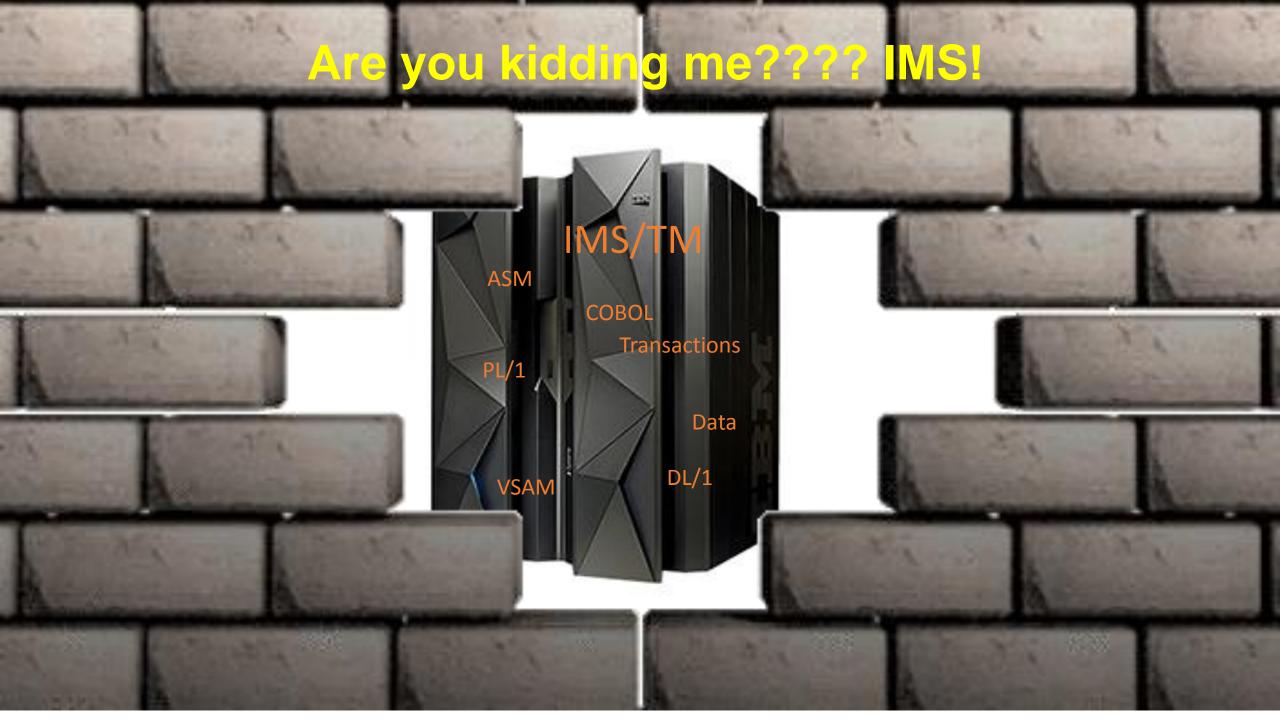
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## The New World and IMS





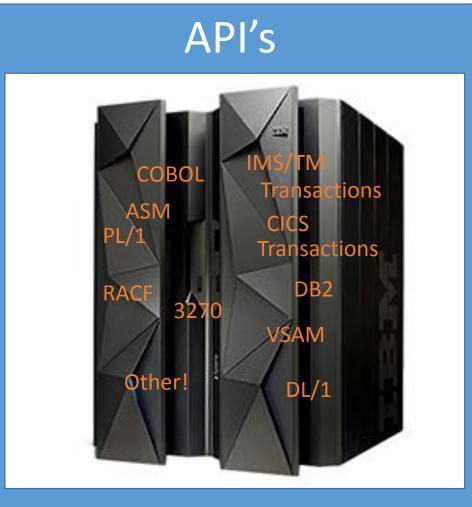


## Break It out!!!





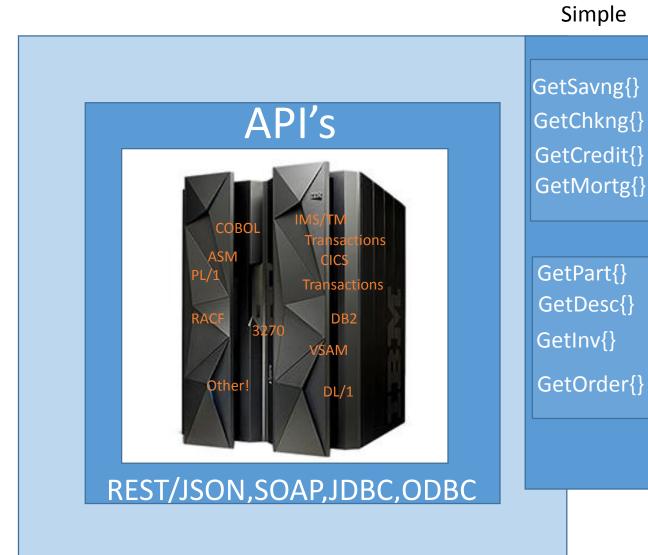
#### REST/JSON,SOAP,JDBC,ODBC

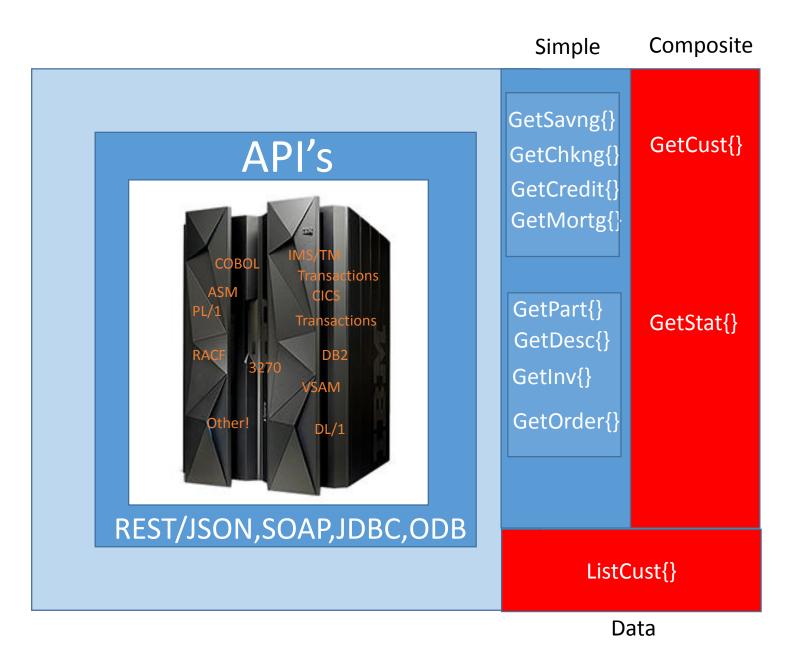


**Another Bridge!!** 

















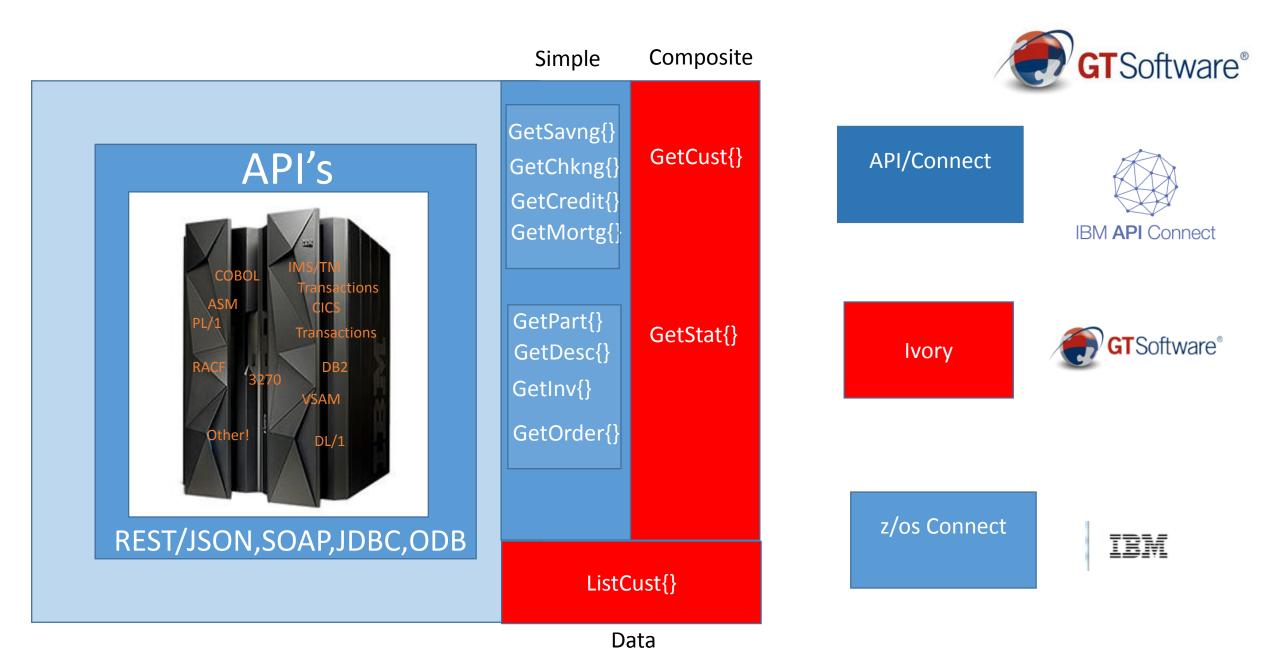






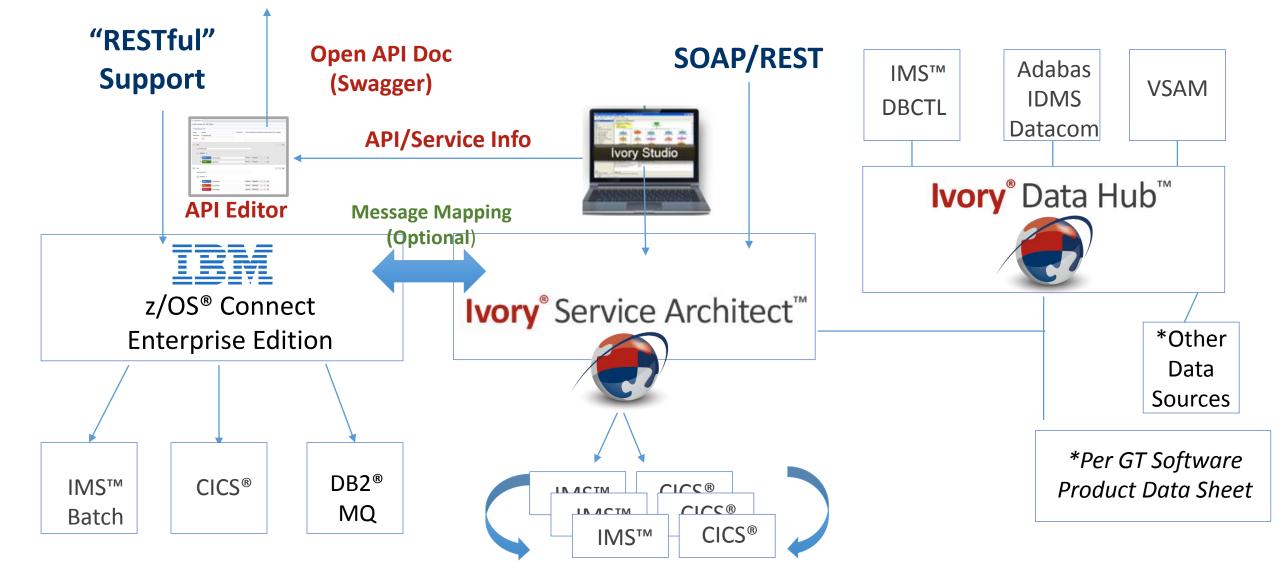
Spark

# API's



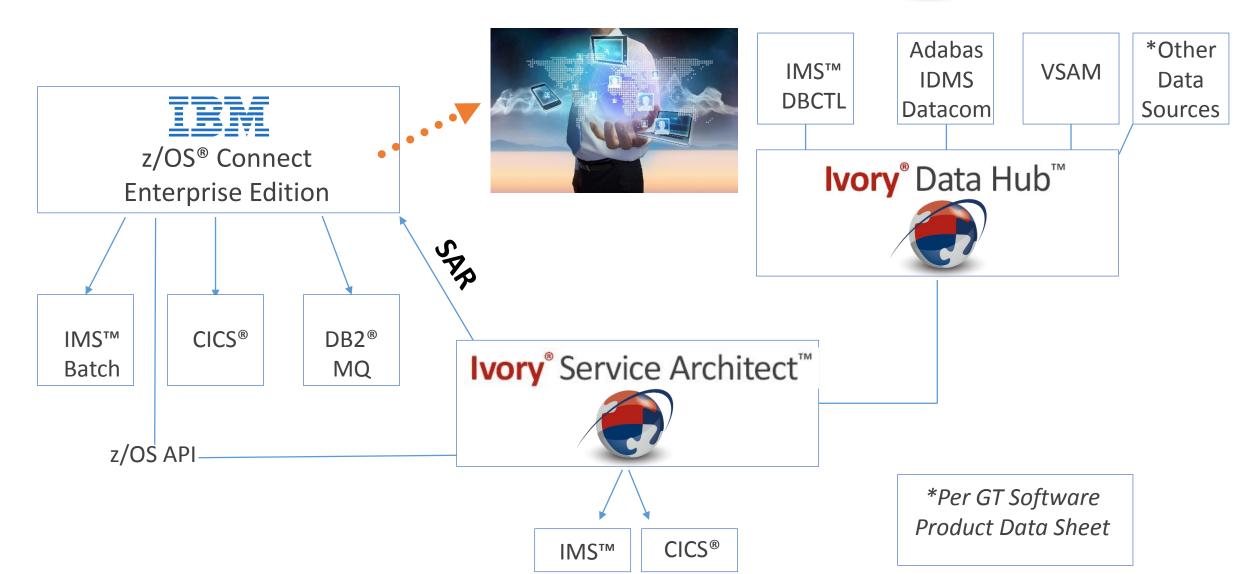
How z/OS Connect EE and GT Products Work Together





### How z/OS Connect EE and GT Products Work Together

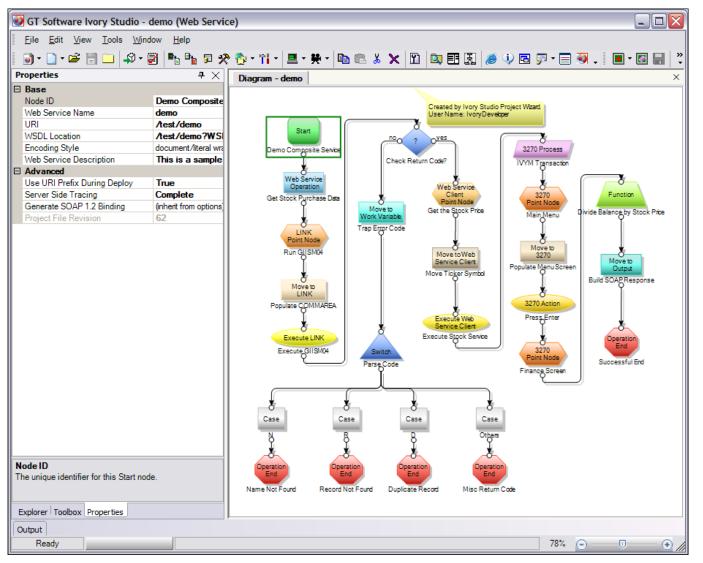




## **Ivory Studio**

### Ivory Studio's Workflow Orchestration Facility

- Easy drag-and-drop, no coding, project wizards
- Supports bi-directional integration of on and off mainframe sources
- Enables complex "unit of work" flows involving multiple sources (e.g, CICS dialog, IMS program, external web service, SQL, ...)
- Supports WSDL-first, custom schemas, industry standards
- Generates SOAP/XML and REST/JSON services
- Built-in SOAP and REST testing facilities





#### **SOAP Service Example**

ttings		Request					
Base							
Service Type	SOAP	<pre><?xml version="1.0" encoding="utf-8"?></pre>					
WSDL Location	C:\GT POCS\jp\April25\dusty2\testIMS.w	<pre><soap:envelope "="" <="" envelope="" pre="" soap="" xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/" xmlns:xsi="http://www.w3.org/2001/XMLSchemas.xmlsoap.org/soap/envelope/" xmlsoap.org=""></soap:envelope></pre>					
Service	testIMS	<soap:body></soap:body>					
Port	testIMSPort	<pre><s0:getdata></s0:getdata></pre>					
Operation	GetData	<s0:comm>DISPLAY</s0:comm>					
URI	http://10.1.2.113:20180/soap/testIMS	<s0:inlastname>RIVERS</s0:inlastname>					
Advanced							
HTTP Version	HTTP 1.1						
SOAP Action	um:GetData						
Proxy URL							
Timeout	30						
User ID		Response					
Password		response					
Character Encoding	Unicode (UTF-8)	<pre><?xml version="1.0" encoding="utf-8"?></pre>					
		<pre><soap:envelope urn:testimstns"="" xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/" xmlns:xsi="http://www.w3.org/2001/XMLSo&lt;/pre&gt;&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;&lt;/td&gt;&lt;td&gt;&lt;/td&gt;&lt;td&gt;&lt;soap:Body&gt;&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;&lt;/td&gt;&lt;td&gt;&lt;/td&gt;&lt;td&gt;&lt;GetDataResponse xmlns="></soap:envelope></pre>					
		<pre></pre>					
		<pre><ul><li><utlastname>RIVERS</utlastname></li></ul></pre>					
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DL Location		<ul> <li><utristiame>ubsit</utristiame></li> <li><utristiame>ubsit</utristiame></li> <li><utristiame>ubsit</utristiame></li> </ul>					
	o obtain the WSDL document for this Web						
vice.	o obtain the WODE document for this Web	<outzipcode>30328</outzipcode>					
	· I · · · · · · · · · · · · · · ·						
Test Refr	esh Save Test Load Test View Tra	ace 🗸 Help					

#### **REST Service Example**

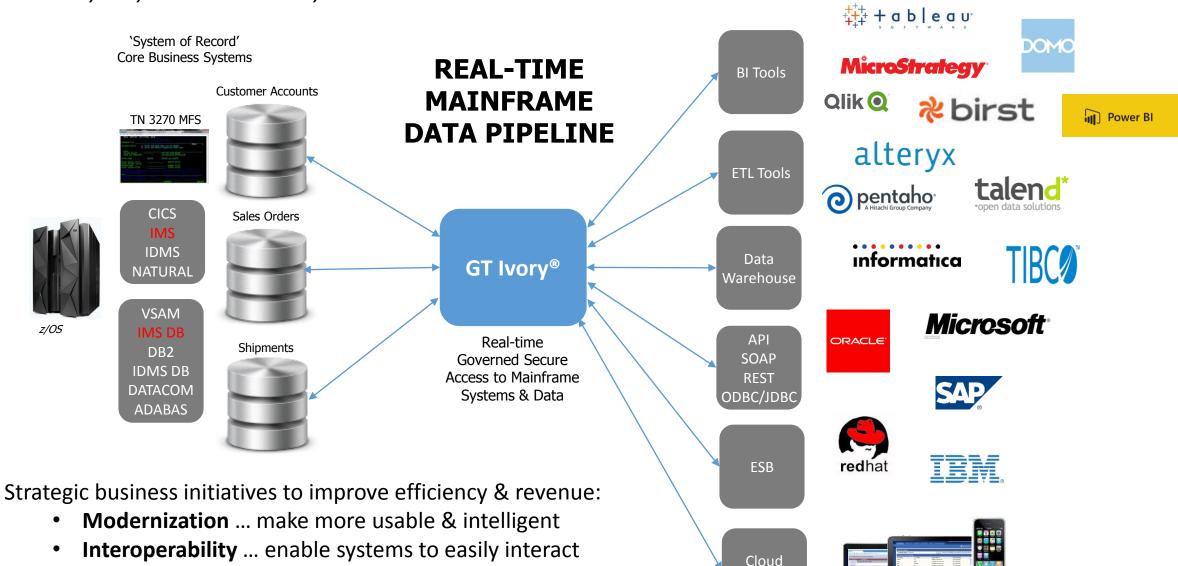
ettings		Request		
⊿ Base				
Service Type	REST			
Operation	GetData	"comm": "DISPLAY",		
HTTP Verb	POST	"inLastName": "RIVERS"		
REST Format	JSON			
URI	http://10.1.2.113:20180/soap/testIMS			
Advanced				
HTTP Version	HTTP 1.1			
Proxy URL				
Timeout	30			
User ID				
Password				
Character Encodir	ig Unicode (UTF-8)			
		Response		
		"outDataType": (		
		"outLastName": "RIVERS",		
		"outFirstName": "DUSTY",		
		"outExtension": "214",		
		"outZipCode": "30328"		
peration				
hoose from the avail	able operations defined for the selected Service			
nd Port.				

## **Ivory Studio**

- Wizard within Ivory Studio generates the service definition from the orchestration workflow
- A service can be created as SOAP/XML or REST/JSON
- Can have an orchestration exposed as both a SOAP and REST service
- Services can be tested real-time with multiple levels of tracing for debugging
- A test (input data) can be saved and repeated in support of iterative development
- Ivory can be used as a validation tool against application modifications



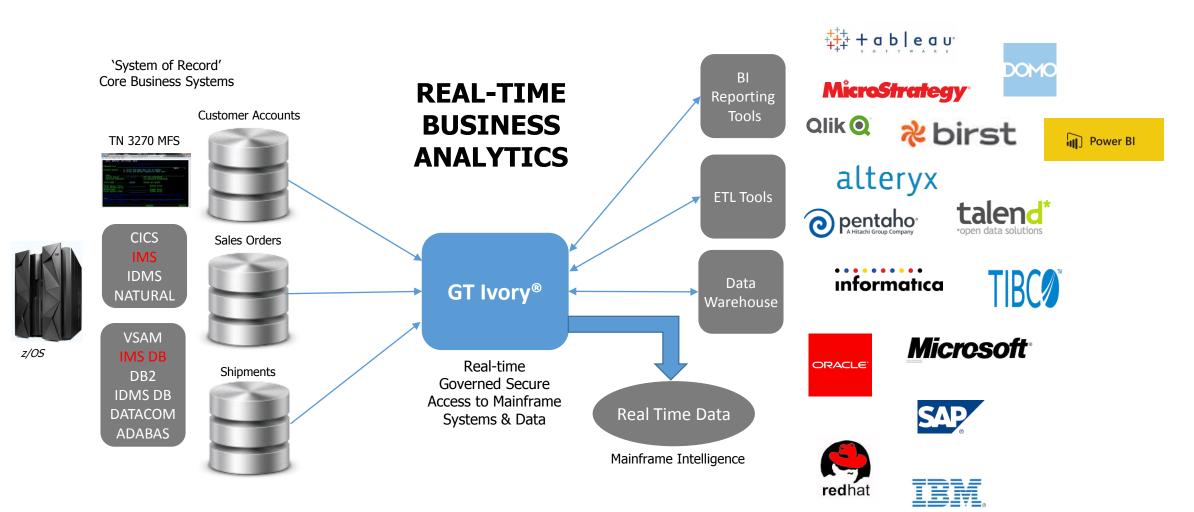
#### "Why do you have IMS today?"



Service

Software®

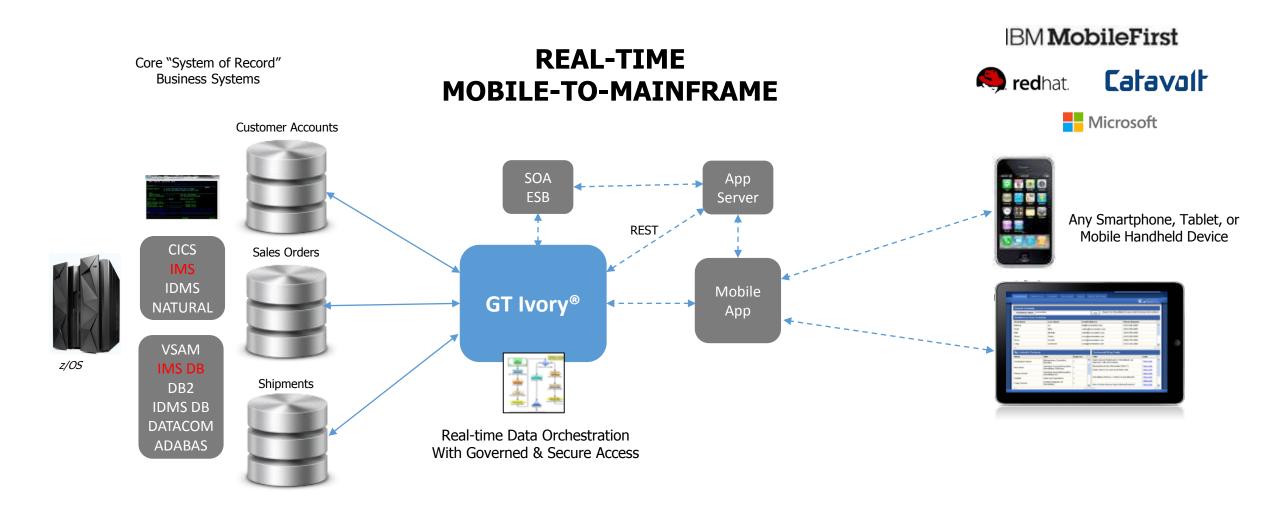
- Mobilization ... greater accessibility via smart devices
- Analytics ... provide better business insights
- Agility... fast enablement for new business needs



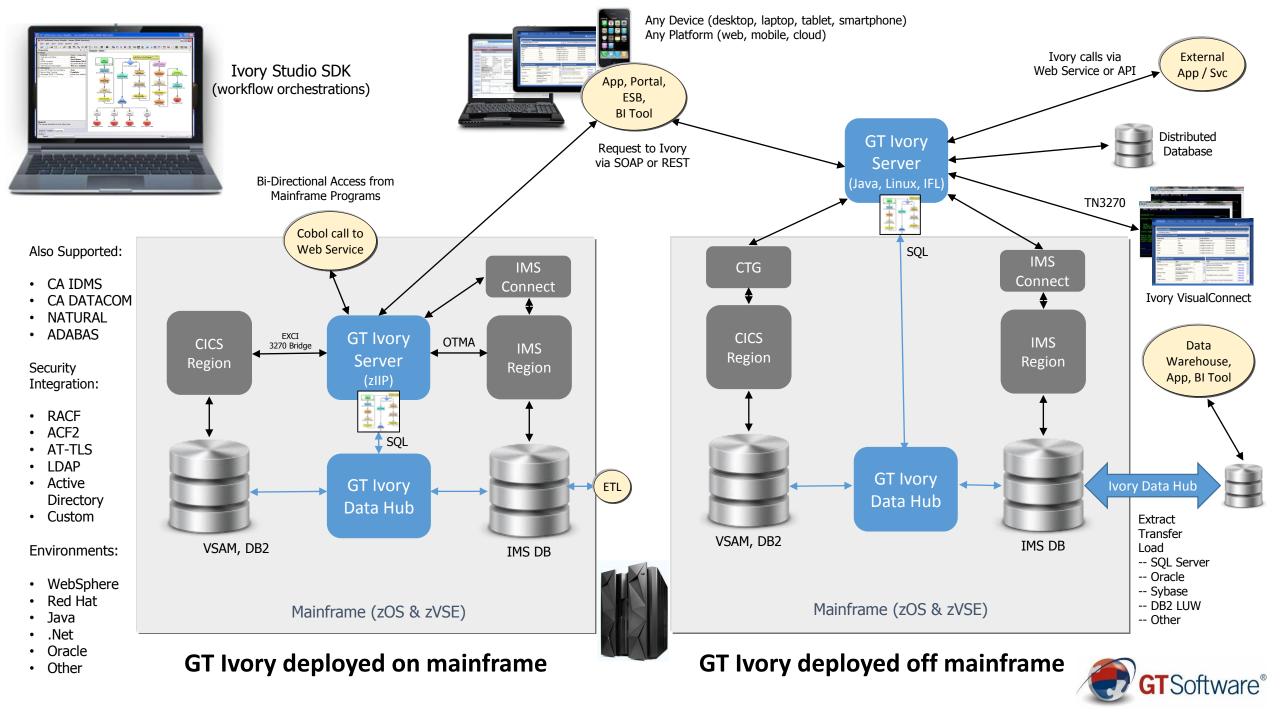
- Enable any Business Intelligence (BI) or supporting ETL tool to request "real time" data from the mainframe "system of record" to blend into an analysis
- Fully governed and secure access via an Ivory orchestration workflow
- Provide "on demand" self-service access for Business Analysts
- Data can be blended from both mainframe data files and transactions
- Integrate with both mainframe and distributed data sources

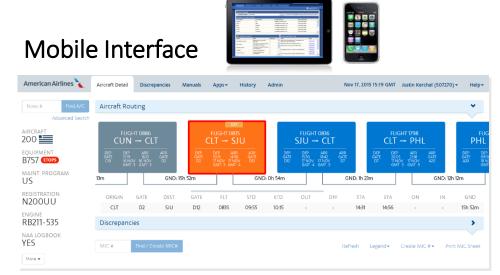










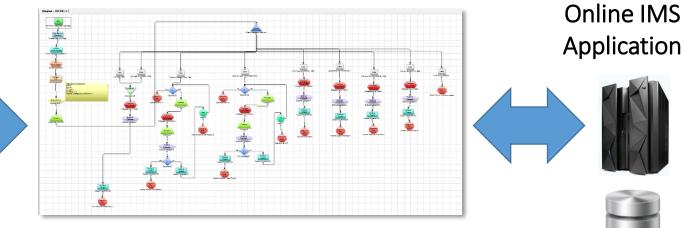


57 MIC Items					22 h	Ns 33 SADs	2 SILs
MIC #	ATA	ттө	DEF	STA	LAST	DISCREPANCY TITLE	
3139798	5310		MON	CLT	15Nov15	PUSELAGE SKIN DENT FRAME STA 760 ON STRINGE	R 25L
1943953	7220		MON	PHL	ZIOct15	#1 ENG. INLET HAS DEBONDED ACOUSTIC PANEL	AT 0330 POSITION AFT L
6801187	5330		MON	BEM	25Aug15	(REF. LP#6800753) CREATE MONITOR FOR EXT FUS	ELAGE SKIN DOUBLER R
3081125	5740		MON	CLT	Z2Aug15	ACCOMPLISHED TYPICAL REPAIR 57-40-05A, HOW	EVER THIS TYPICAL REPA
7294833	5330		SAD	BWI	21Aug15	DENT FOUND AFT OF RADOME AND FOWARD OF	NOSE GEAR DOOR
6801175	5330		MON	BFM	21/Vug15	REFISAD LP#72P1833, FUSELAGE STATION 207.37 BET	WEEN 527L AND 528 L H
6807166	5440		MON	BHM.	20Aug/5	REE SAP TRAGEDORIZ EXTERNELAGE SKIN RETWEEN	STA 560-580 & S 2/R /S
6800943	5330		SAD	DEM	20Aug15	EXTERNAL FUSELAGE SKIN AFT OF R4 DOOR BETWI	EN BSI68I AND BSI70I A.
6800937	5330		SAD	BEM	20Aug15	EXTERNAL FUSELAGE SKIN BET, 85 560 AND 580, 52	/R AND 28R HAS A D ENT
6053514	5330		SAD	MCN	20Aug15	DENT EXTERNAL FUSELAGE SKIN BS 1520 BETWEEN	STRINGERS 3R & 4R
4844833	5810		MON	PHX	20Aug15	CREATE A MONITOR TO REPEAT HEEC INSPECTION	EVERY 620 FC PER EA N
0010936	\$510		SAD	BOS	2DAug15	DMG #-0007 ORIG MACH NBR- FA-0M7-000000	DMG TOC-TEN-13" DEP-
6800997	5740		SAD	BFM	18/\ug15	#6 L/E SUAT 47" FROM I/B END AND 4" FROM T/E V	EDGE EXTERNAL HAS D
6800995	5740		SAD	BEM	1840g15	EG L/E SLAT 7, 14" FROM I/B AND 6 5" FROM 1/F W	FORE HAS 2EA DEN 1

#### American Airlines 🍾 Dec 15, 2015 22:47 GMT Tedd Adams (75 Mechanical Discrepan AIRCRAFT ARM or FRM Code EQUIPMENT B757 (ETOPS) Flight Number 3 PDIS (Pilot Reported) 5 Employee Number = MAINT: PROGRAM Discrepancy <sup>6</sup> REGISTRATION ENGINE RB211-535 NAA LOGBOOI 9988776 Material / Labor Rotables Re More \* Required Required installed Action Take ATA Code 9 Deferral Code<sup>1</sup> Reason Code MIC Number Select

#### **REAL-TIME MOBILE TO IMS AIRCRAFT MAINTENANCE EXAMPLE**

#### **GT Ivory Orchestration**









## Are you kidding me???? IMS!

- 96 of the world's top 100 banks, 23 of the 25 top US retailers, and 9 out of 10 of the world's largest insurance companies run System z
- Seventy-one percent of global Fortune 500 companies are System z clients
- Nine out of the top 10 global life and health insurance providers process their high-volume transactions on a System z mainframe
- Mainframes process roughly 30 billion business transactions per day, including most major credit card transactions and stock trades, money transfers, manufacturing processes, and ERP systems
- 70-80% of the world's business data resides on a System z



## User Success Stories

### Leading Luxury Sports Car Manufacturer



- One of the world's best known brands in luxury, performance sports cars
- Strive for 'maximum output with minimum input'

### Needs

- Replace and web enable 3270-based vehicle specification and configuration system
- > A tool that could interact with the manufacturing and inventory systems
- Give prospects the ability to custom design and interact online with newest models

### Challenge

- Wanted web-access to its mainframe-based specification and configuration system
- Current interface was based on IBM OS/2 operating system with 3270 'green-screens'



No Additional MIPS Required For Processing

Less than 1 Day to Develop, Publish and Use Web Services

- Ý -)

No Programming or Additional Personal Required Secure Transfer of Information Readily Available



### South African Financial Institute

- Headquartered in Johannesburg, South Africa
- Strives to be the "go-to" bank, and first choice for clients
- ➤ 40,000+ employees and 9.4 million customers

### Needs

- Maintain the brand distinction
- Further improve customer experience

### Challenge

- Unable to deliver single solution across banking channels
- Needed to expose, consumer, and reuse IMS applications
- Share processes and data across 30 business channels
- Improve developer productivity









High Level of Service Reuse Achieved ROI in 12 Months 12+ Million Service Invocations per Day



## Leading US Airline

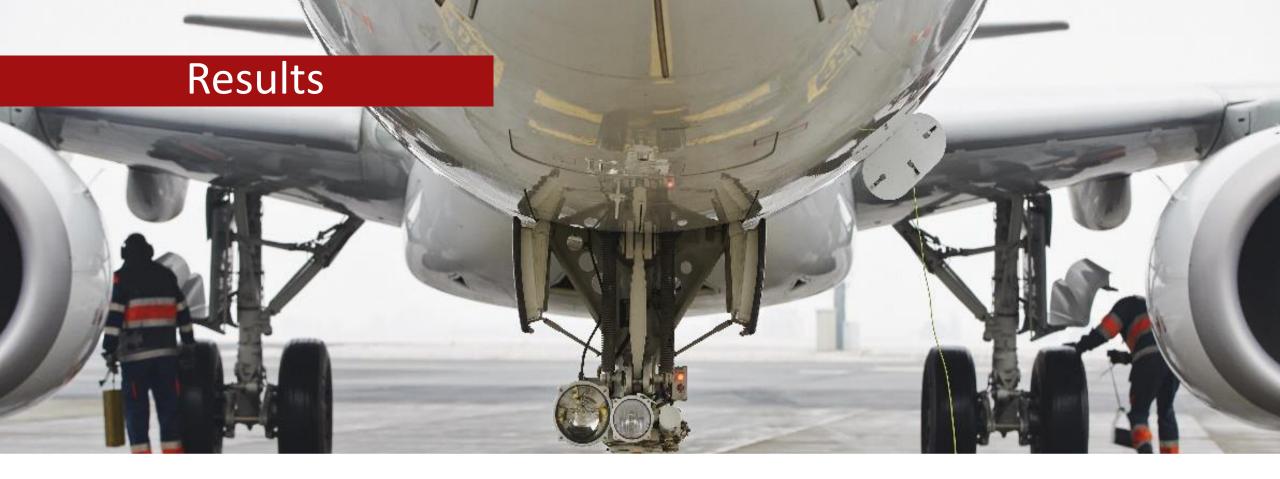
- Over 300 Mainline Jets and 250+ regional Jets
- Nearly 7,000 departures daily
- Provides travel to over 300 destinations

#### Needs

- > To improve turnaround time of maintenance procedures
- > To expand, anywhere access to multiple maintenance support systems
- > To update access from fixed terminals to mobile devices
- Simplify user interface with unified view of multiple backend systems

### Challenge

- Highly visible and business-critical project
- Solution required changes to legacy back end and mission-dependent systems
- > Developers of new applications have no knowledge of legacy code bases
- > Heavily regulated and tight project implementation deadline



\$







Strong ROI

1 Year Reduced to 4 Months Reduced Labor Time

Faster Aircraft Turnaround

### Leading Advanced Technology Company



- > 1,000 facilities in 500 cities in 46 U.S. states with Locations in 75 nations and international territories
- Aeronautics, Electronic Systems, Information Systems & Global Services, and Space Systems
- 41.9 billion revenue; 71.6 billion revenue backlog

### Needs

- Incorporate mainframe applications containing critical business logic into corporate SOA strategy
- Showcase value of mainframe install base to corporate IT (SOA and BPM teams)
- Enable mainframe migration of "select" applications to SAP
- Employ a standards-based approach

### Challenge

- Mainframe was being slowly phased out in favor of SAP
- > Key executives saw the value of the mainframe platform being diminished
- > How to incorporate a very diverse mainframe architecture into corporate SOA and SAP strategies?





Architects Accept Mainframe as Key Participant in SOA Strategy



Strong ROI

Mainframe Access through Web Services

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0

60

### Multi-lines Mutual Insurance Company



- Operations in 49 States
- 2,200+ Employees
- \$1.6 Billion in Premium

### Needs

- Refocus on the business problem
- Expose and consume Web Services
- Reuse legacy when possible ...or build new
- Active approach to mainframe SOA

### Challenge

- > Make legacy services available to new composite applications
- Developers spending 50%+ time on "plumbing"
- Slowing development efforts
- Reuse opportunities lost









Strong ROI Within 1 Year Only 2 Hours of Training Per User Serving 10 Applications Across 7 Business Areas



Processes over 400K Ivory-based Web Service Requests / day



### Leading Aptitude Testing Company

- U.S headquartered, non-profit assessment vendor
- Develop and administer 50 million aptitude tests annually
- ➤ 180 countries —9,000 locations

#### Needs

- Immediate credit approval
- Ability to process funds for payment
- Ability to track candidate's scheduling, testing, and scoring

### Challenge

- Two large back-end online systems
- Both required "real-time" communication with third-party credit card processor
- Both were green screen systems and would use same interface
- Neither coded to support encryption, SSL security and WS security tokens a requirement for credit card processing





Created "common" interface



Met aggressive timeline



Added encryption, WS security (per PCI Compliance)



Strong ROI 80% Reuse

### Special Benefits Administrator



> Offers union members welfare, health and Taft-Hartley Retirement Benefits

Delivers full overview of employee and employer contributions

### Challenge

> Handling inquiries was a timely process that had to happen during business hours

Increased volume and length of call center interactions

20 different screens needed to be consulted to answer a customers' questions

### Needs

Reduce strain on call center resources

Enable customers to have 24/7, self-serve access to information

Improve customer satisfaction and boost productivity





10% Reduction in Calls to the Call Center 24/7 access to information via mobile Improvements came at no cost to union members



Boost in productivity with modern user interface

### West Coast County Government



- > Mainframe-based Criminal Justice Information System (CJIS) developed in early 1980's
- Support for Sheriff, Police, Prosecutor, District Attorney, Courts, and other law enforcement
- > Over 100,000 transactions per day

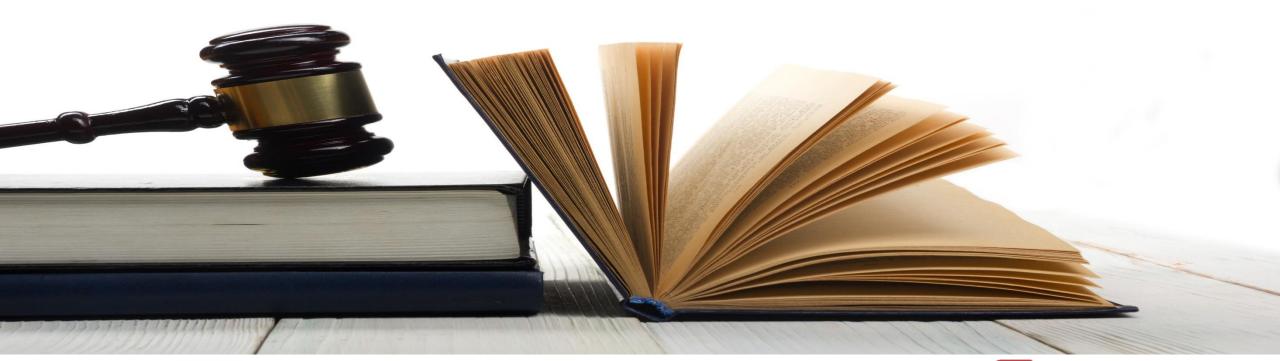
### Challenge

- Multiple law enforcement systems across County
- CJIS and Jail Management System, other systems off-mainframe
- Migration of CJIS to new COTS system

#### Needs

- > Consist exchange of information regarding bookings and other data across systems
- Pull data generated on 3270 screens from the legacy system

### Results





Seamless integration of systems C Access to data from CJIS transaction screens and directly from databases

Greater efficiency across law enforcement entities



## **IMS** in an API and Cognitive World

## It's Possible!!!

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