# Implement IMS Analytics for Better Business Outcomes

Nick Griffin

**IMS Product Account Manager** 



#### How Secure is my Mainframe?

#### Myths

- We passed a compliance audit, so everything must be secure
- The mainframe can't be hacked
- Event logs would show any security issue or threat of intrusion immediately

#### **Truth**

- The mainframe is closer to the internet, applications, and credit card information – the data that hackers want than ever before
- On average it takes ~200 days to detect a breach
- Have you ever tried looking at an IMS log?





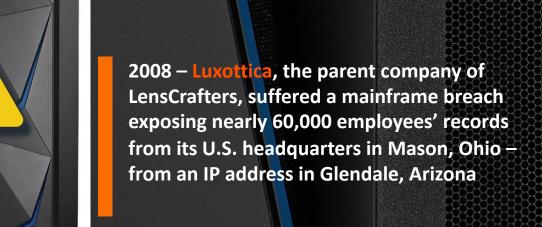
#### The Mainframe Can Be Hacked

 SIEM (Security Information and Event Management) systems have long been the industry standard for enterprise network security, but the mainframe has mostly been left out of this predominantly distributed

discipline.

2013 – Pirate Bay co-founder Gottfrid "anakata" Svartholm Warg hacked the mainframes of Logica and the Swedish Nordea

Bank – allegedly from southeast Asia





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### Breaches by the Numbers

% BREACHES INVOLVING PRIVILEGE MISUSE

% BREACHES FROM SOCIAL MEDIA

% BREACHES THAT INCLUDED MALWARE

% BREACHES THAT FEATURED HACKING

% BREACHES THAT INCLUDED STOLEN/WEAK PASSWORDS

0 20 40 60 80 100 Source: Verizon 2017 DBIR report





# Breaches by the Numbers

197 Days

Mean time to identify breach

\$7.9M Average total cost of data breach in the US

\$148 Average cost per lost/stolen record

\$408 Average cost per lost record, per capita in healthcare

\$206 Average cost per lost record, per capita in financial



Benchmark research sponsored by IBM Security Independently conducted by Ponemon Institute LLC

July 201

IBM.



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#### BMC's Mainframe Survey says...

Security is consistently ranked #2 in priority at 54%

Executives agree Data
 Privacy/Compliance/Security is a top priority

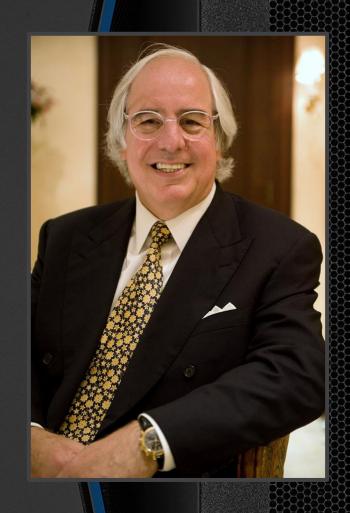
 34% large shops using Pervasive Encryption to ensure data security





Every case involving cybercrime that I've been involved in, I've never found a master criminal sitting somewhere in Russia or Hong Kong or Beijing. It always ends up that somebody at the company did something they weren't supposed to do. They read an email, went to a website they weren't supposed to...





Frank Abagnale, Jr.



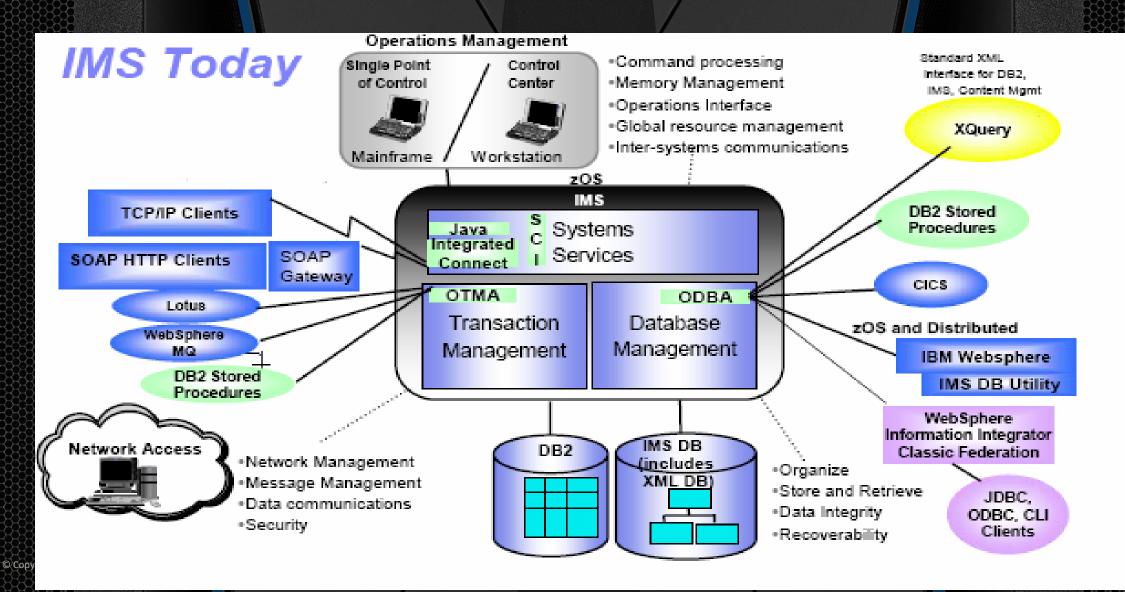
# Without Real-time Mainframe Event Messages in your SIEM, You Have a Mainframe Security Gap





#### IMS is more connected than ever

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Not just terminals accessing IMS





# IMS Logs can be massive



# **AMI for Security**



### Real-Time Visibility and Alerts

- BMC AMI Command Center for Security
  - Point-and-click functionality from a standard web browser into z/OS security and operational events
  - Dashboard views, event message correlation, and notifications
- BMC AMI Defender for z/OS
  - Expands the role of your corporate IT security system to include real-time mainframe messages to network security
- BMC AMI Defender for Db2
  - Up-to-the-second data set monitoring and security alerts for event logs from Db2
- BMC AMI Defender for IMS
  - Up-to-the-second user monitoring and security alerts for IMS events



Real time mainframe user events in your distributed SIEM

# **BMC AMI for Security Capabilities**

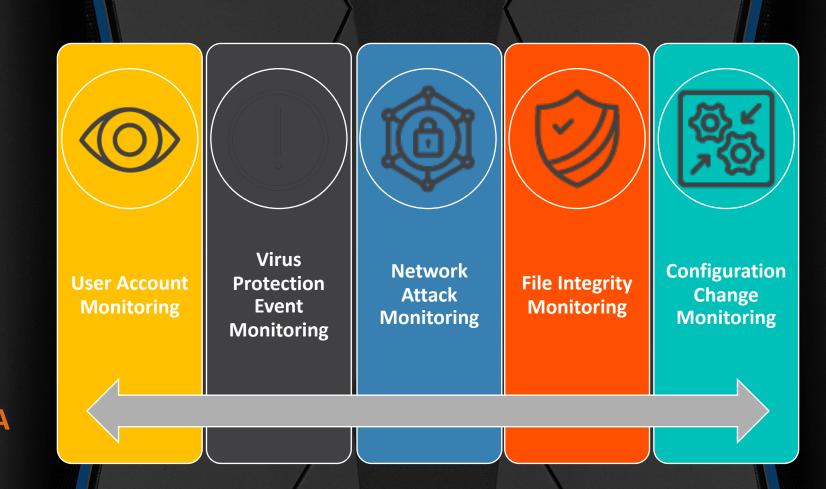
NERC

ISO 27001

GLBA

PCI DSS

**FISMA** 



**GDPR** 

IRS Publication 1075

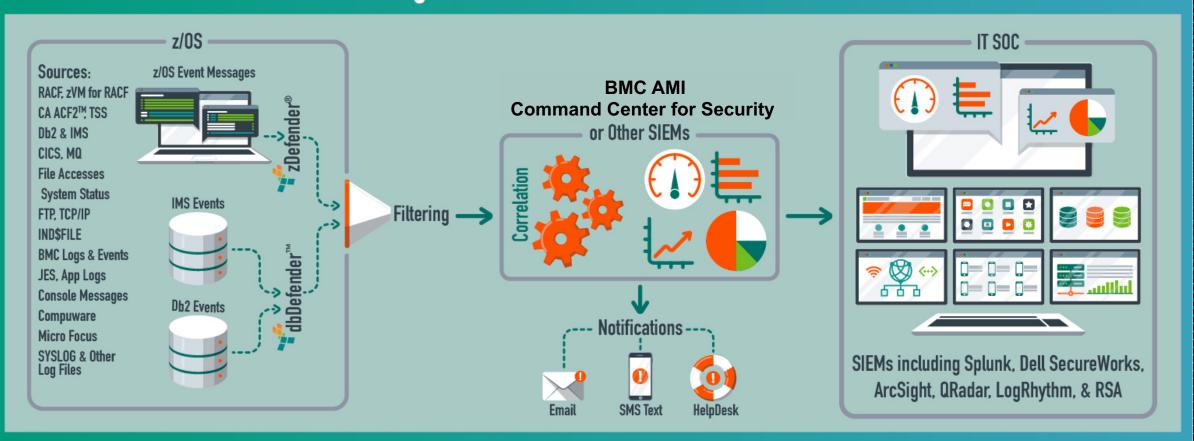
SOX

HIPPA



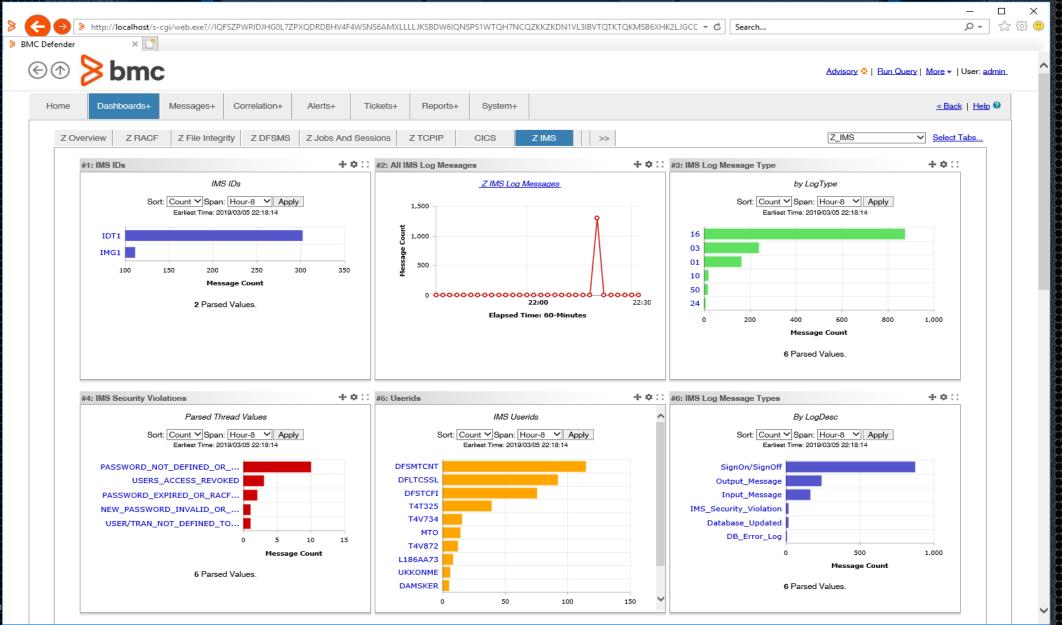
### AMI for Security Architecture

#### z/OS Event Message Correlation with Real-Time SIEM Notifications

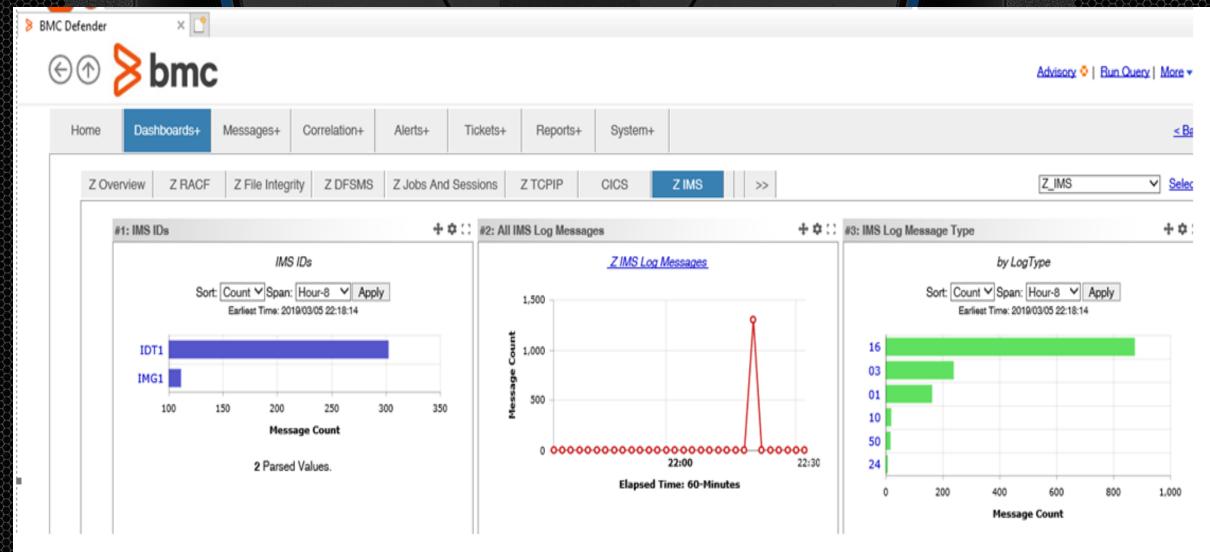




#### **BMC AMI Command Center**

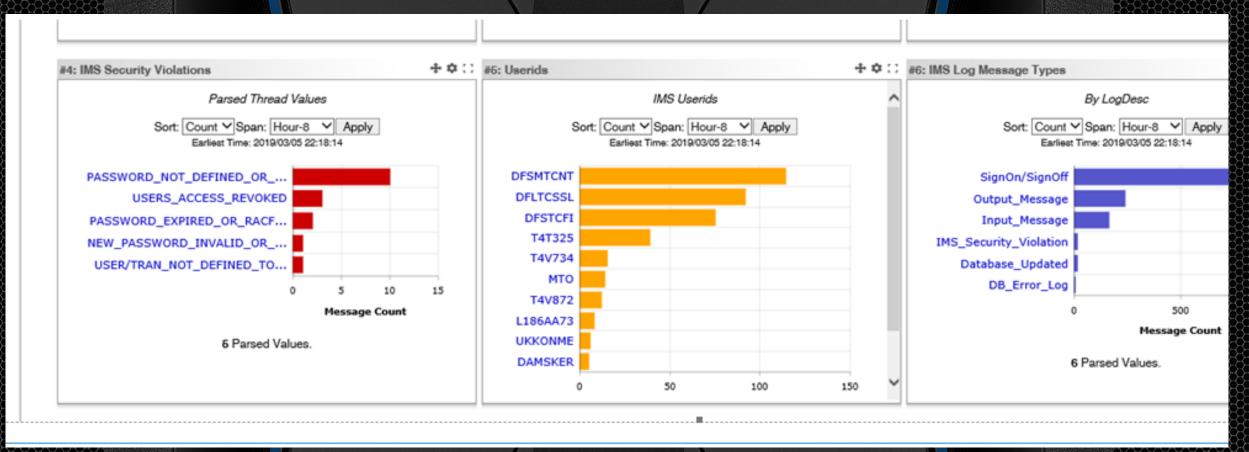


#### **BMC AMI Command Center**





#### **BMC AMI Command Center**





#### **BMC AMI Defender for IMS**

- Extracts real-time IMS log information for use in SIEM applications or analytics engines
- Using proprietary techniques that dramatically reduce overhead associated with data extraction

Advanced filtering routines to minimize the amount of unnecessary data ingested into the target engines



#### Mainframe Data Extraction Providers



**IMS DATA** 

**REAL TIME IMS** specific **IMS Database updates/access** Any log record type (i.e.1&3) **User information** Minimal overhead No log interruptions



#### **IMS LOG**

**NEAR REAL TIME** Exports data @ log switch time switch time will vary



#### **SYSTEM DATA**

**SMF Records** z/OS Sys Logs "MAINVIEW" Data Job Logs **Machine Data** 







REAL TIME MAINFRAME



AMI Defender for IMS server **Gathers IMS Data INTELLIGENT FILTERING API for other BMC products Export to Analytics Engine, DASD,** Syncsort Ironstream, IBM, etc. **Business Data** 





```
File Edit Options Help
Data Extractor Extract List Edit - Record Types Row 1 to 3 of 3
                                                  Scroll ===> PAGE
Command ===>
Extract List: TEST
Description
Type one or more action codes.
To insert a new record type, type INSERT on the command line.
 X=Edit extract fields F=Edit filters D=Delete
 Record
                                                Extract
                                                Fields Filters
A Type Description
     MSGIN IMS input message
MSGOT IMS output message
   01
   03
       SIGN
               Sign on or sign off
   16
```

File Edit Options Help Insert Record Type Row 1 to 14 of 17 1 to 3 of 3 D Scroll ===> PAGE Command ===> 11 ===> PAGE C Specify the record type to insert. Then press Enter. Record type to insert \_\_ (Valid types are listed below) D Type Description MSGIN  $\mathbf{01}$ IMS input message Condensed command - Type I 02 CMDI Filters. 03 MSGOT IMS output message Remote Site Recovery tracking 04 RSR Internally initiated action 06 ACTN 07 APPLT Application terminate 08 Application start APPLC Sequential buffering statistics \*\*\*\*\*\*\*\*\* 09 BSTAT CPI-CI driven program start/terminat OA CPICI 0F LGLOG Logical logger 10 Security violation SVIOL Start conversation  $\bf 11$ CONVS 12 CONVE End conversation Conversation control block 13 CONVC



File Edit Options Help Data Extractor Extract List Edit - Extract Fields Row 1 to 5 of 5 Scroll ===> PAGE Command ===> Extract List: TEST Record type : 01 - IMS input message The following fields will be extracted from this record type. Type one or more action codes. To insert a new extract field, type INSERT on the command line. D=Delete Field Description Length Name Type RACF userid MSGRACUS NAME Timestamp MSGUTC TIMESTMP 19 Destination CNT name MSGODSTN NAME MSGUDATE Date DATE MSGUTIME \* Bottom of data \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

```
File Edit Options Help
Data Extractor Extract List Edit - Filter Fields
                                                     Row 1 to 3 of 3
                                                       Scroll ===> PAGE
Command ===>
Extract List: TEST
Record type : 16 - Sign on or sign off
Filter ID . . FILT2
This filter will be passed if ALL of the below conditions are true.
Type one or more action codes.
To insert a new filter field, type INSERT on the command line. S=Edit filter field D=Delete
                      Comp Value
  Field
 SGNON
                      EQ Y
 SGNUSER
                      NE JOENIGHT
 SGNTIMES
                          2018123060000000000
```

File Edit Options Help Insert Filter Fields D Row 1 to 14 of 20 Scroll ===> PAGE  $\mathbf{C}$ C Edit Filter Field Ε Command ===> R Specify the filter criteria for the field. Field . . . : SGNOFFRC Type Type ...: Y/NINTEGER Comparison operator. Y/NY/N\_ 1. EQ - Equal to 2. NE - Not equal to Y/NY/NComparison value. S Y/N Yes Y/N2. No Y/NY/NY/NY/NSession starts with NRNR Y/N**SGNNRNR** Session starts with ARNR **SGNARNR** Y/N**SGNPCKN** User signon with PASSCHK=NO Y/N

#### **Output from Realtime Log Capture**

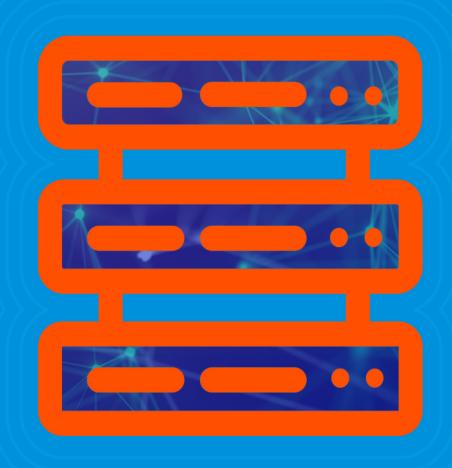
```
{"MSGUOW1":"X15APPL D5B90B0F3ECC7B91","MSGIDSTN":"ASDF
{"MSGUOW1":"X15APPL D5B90B1500438186","MSGIDSTN":"ASDF
{"MSGUOW1":"X15APPL D5B90B15F4735996","MSGIDSTN":"
{"MSGUOW1":"X15APPL D5B90B1500438186","MSGIDSTN":"ASDF
{"MSGUOW1": "X15APPL D5B90B3290E3EB80", "MSGIDSTN":"
{"MSGUOW1":"X15APPL D5B90B87EA823F90","MSGIDSTN":"ASDF
{"MSGUOW1":"X15APPL D5B90B87EA823F90","MSGIDSTN":"ASDF
{"MSGUOW1":"X15APPL D5B90B8865E38583","MSGIDSTN":"
{"MSGUOW1":"X15APPL D5B90B8D0635D581","MSGIDSTN":"
{"MSGUOW1":"X15APPL D5B90B8D063C2FA0","MSGIDSTN":"ASDF
{"MSGUOW1":"X15APPL D5B90B8D0635D581","MSGXDATA_ALL":"
{"MSGUOW1":"X15APPL D5B90B8D063C2FA0","MSGXDATA_ALL":"
{"MSGUOW1":"X15APPL D5B90B8D0635D581","MSGXDATA_ALL":"
{"MSGUOW1":"X15APPL D5B90B8D0635D581","MSGXDATA_ALL":"
{"MSGUOW1":"X15APPL D5B90B8D063C2FA0","MSGXDATA_ALL":"
{"MSGUOW1":"X15APPL D5B90B8D0635D581","MSGXDATA_ALL":"
["MSGUOW1":"X15APPL D5B90B8D063C2FA0","MSGXDATA_ALL":"
{"MSGUOW1":"X15APPL D5B90B8D0635D581","MSGXDATA_ALL":"
```

```
","MSGXDATA_ALL":".","MSGXDATA_ALL_LEN":"00005","MS
","MSGODSTN":"ASDF
                       ","MSGXDATA_ALL":"..IVTCV .&.....
", "MSGODSTN": "IVTCV
","MSGODSTN":"DFSA1CNT"}
","MSGODSTN":"ASDF
                       ","MSGXDATA_ALL":"..IVTCV .&....DIS...ME...NO
", "MSGODSTN": "DFSA1CNT"}
                       ", "MSGXDATA_ALL": "PART WAY", "MSGXDATA_ALL_LEN": "000
","MSGODSTN":"PART
                       ", "MSGXDATA_ALL": "Part Number WAY not in Data Base"
","MSGODSTN":"ASDF
", "MSGODSTN": "DFSA1CNT"}
","MSGODSTN":"SMASTER ","MSGXDATA_ALL":"\/DIS STATUS NODE C430
                                                                        USER A
                                                **TRAN****PSBNAME.
                       ", "MSGXDATA_ALL": ".
","MSGODSTN":"ASDF
          NOTOPEN NODE C430
                                  USER ASDF
IVPDB1
                           BMCTST03
                                                        BMCTST04
FMQPSB
          NOTINIT NODE C430
                                  USER ASDF
                                                          IOPBMP
-N\backslash/A
                DISCONNECTED NODE C430
                                                                     -N\setminus A
                                             USER ASDF
-N\backslash/A
                DISCONNECTED....
                                                       DISCONNECTED.
-N\backslash/A
                DISCONNECTED NODE C430
                                             USER ASDF
-N\backslash/A
                                      -N\setminus/A
                DISCONNECTED....
                                                       DISCONNECTED....
-N\backslash/A
                DISCONNECTED NODE C430
                                             USER ASDF
                                                                     -N\setminus A
```





BMC AMI Defender for IMS
V.3.0.01
(New Features)



#### BMC AMI Defender for IMS (New Features)

#### Agenda

- New changes for the new BMC AMI Defender for Z/OS (CZAGENT) v6.0.02
- New Database Change Capture (F8 Log record type).
- New User Exit for extraction.
- New option in the ISPF AFI server for sending records to the CZAGENT

- BMC AMI Defender for IMS
- V3.0.01

New changes for the BMC AMI Defender for Z/OS (CZAGENT) v6.0.02



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#### New changes for the CZAGENT v6.0.02

There are some changes that need to be consider to enable the IMS extraction in the BMC AMI Defender for ZOS V6.0.02

- This CZAGENT release provide the following members that used to be in our BMC AMI Defender for IMS .AFISAMP library:
  - CZAPARMS
  - CZDIMS
  - CZDUSER3
  - CZPIMS

#### New changes for the CZAGENT v6.0.02

Before when we install the BMC AMI Defender for Z/OS the following library was gotten:

- CZAGENT.CNTL to set the all parameters needed.

Now when we install the BMC AMI Defender for Z/OS V6.0.02 the following libraries are gotten:

- CZAGENT.CNTL it has sample members for CZAGENT
- CZAGENT.PARM to set the all parameters needed.

#### New changes for the CZAGENT v6.0.02

- There are some options than needs to be enabled in the following CZAGENT PARM members for the IMS extraction:
  - Select (uncomment) the IMS SWITCH option in the member **CZAGENT.PARM(\$\$\$CONFG)** as follow:

**SWITCH ON(IMSLOG)** ; **IMS Log Record Events** 

- The SELECT EVENTs for the IMS are now included in the CZAGENT.PARM(\$\$\$SELCT) for BMC Defender for zOS (CZAGENT) v6.0.02 package.

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#### New Database Change Capture (F8 Log record type).



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- For this release a new log record type is added, the new F8 log record type is used for BMC AMI Defender for IMS to get the IMS Database Capture information registering the DB calls such as Inserts, Updates or Deletes and also they can be filtered by DB name or User ID.

 The new F8 log record provides fields with relevant data like Subcodes to refer a Database Updates (03) including Key and Concatenated key data, Application Start (04) and Application Terminate (05).

 This F8 log record is registered in the IMS logs with the extracted data based on the user criteria

 The new F8 log record can be chosen in the Extract list member and in the CZAINTXI member.

#### Extract list selection

```
Insert Record Type Row 15 to 28 of 29
Command ===>
                                                  Scroll ===> PAGE
Specify the record type to insert. Then press Enter.

Record type to insert ___ (Valid types are listed below)
  Type Description
        REJCT
                       Message reject
   32
   33
        FREE
                        Message free
   34
        CANCL
                        Message cancel
   35
        MGENO
                        Message enqueue
   36
        MGDEQ
                        Message dequeue
   37
        XFER
                        Message queue sync
   38
        ORET
                        Queue return
   40
                        Checkpoint
   45
        LSTAT
                        IMS Statistics
   50
        DBDSG
                        Database update
   \mathsf{DA}
        DLP
   MAQ
                        BMC Message Advisor for IMS
   F8
                        BMC AMI Defender for IMS
                        BMC Mainview
        MVF9
```

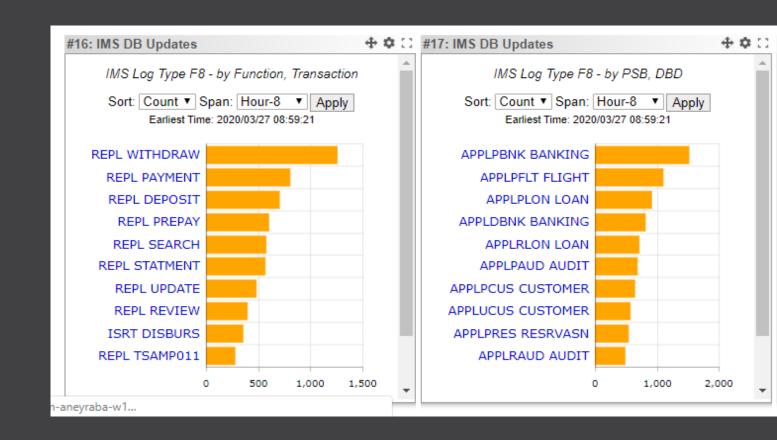
#### CZAINTXI for CZAGENT

```
DCE.CQVF1.VF1P.PROCLIB(CZAINTXI) - 01.59 Columns 00001 0007.
VIEW
000002 * IMS Initialization exit INPUT PARMS
000003 *
000004 * Name: CZAINTXI
000005 *
000006 * Purpose: Config member for BMC IMS Log Writer Exit.
000007 * - Define Log type records to pass to CZA Agent.
000008 * - Parm values are passed in the IMS Exit User area.
000009 *
000010 * (c) Copyright 2015-2019 BMC Software, Inc.
000016 MAXLEN=1010 - nnnn max len of Type 01/03 rec -> API
000018 * The LOGTYPEs below are currently supported. Edit as required.
000019 * Scroll to bottom to see detailed explanation of Parms and syntax.
000021 *LOGTYPE=ALL
000022 *LOGTYPE=01
000023 *LOGTYPE=03
000024 *LOGTYPE=10
000025 *LOGTYPE=16
000026 *LOGTYPE=22
000027 *LOGTYPE=24
000028 *LOGTYPE=50
000029 LOGTYPE=F8
000030
```

- A new DD is added for enabling the new F8 log record creation in the BMC AMI Defender for IMS PROC; The //DBFILTER DD sample member contains the DB calls/DB name/USERID criteria to generate the F8 log records.

```
Edit_Settings
                           <u>U</u>tilities <u>C</u>ompilers
Edit
                     Menu
   DCE.CQVF1.VF1P.PROCLIB(DBFILTER) - 01.03
                                                     Columns 00001 00072
                             Top of Data ***
           CHOOSE WHAT FUNCTION CALL TO CAPTURE. AT LEAST 1 IS REQUIRED
              CAPTURE UPDATES.
    USERID=DATA
                     CAPTURE. MAY USE '*' AND '?'
                     SPECIFIED ALL DB'S WILL BE CAPTURED.
                 NOT SPECIFIED ALL USERS WILL BE CAPTURED.
           '?' CAN BE USED ANYWHERE IN THE STRING, AND WILL MATCH
                 CHARACTER. E.G. IV??B2 WILL MATCH IVPDB2 AND IVXXB2 BU
               CAN BE USED AT THE END OF A STRING TO MATCH 0 OR MORE
               CHARS. E.G. IVP* WILL MATCH IVP, IVPDB2 OR IVPD, BUT NOT
```

- Also, to enable the F8 log record in the IMS the BMD DLI library must be concatenated in the IMS CNTL, DBRC and DLI regions.
- New IMS Dashboards for the new F8 log records are added in the Command Center Version 6.0.02 Build 3061.



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- V3.0.01



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- This BMC AMI Defender for IMS release provides an user exit to enable the extraction as well, the sample user exit is located in the AFISAMP install library and the load module has to be in STEPLIB in BMC AMI Defender for IMS PROC; another DD is required in the PROC for the user exit which is //UEXITOUT DD to get the extracted data in this data set.

User exit load module in STEPLIB

//UEXITOUT DD to get the extracted data

```
File Edit Edit_Settings Menu Utilities Compilers Test Help
          SYS3.PROD.PROCLIB(AQNAFI15) - 01.99
                                                     Columns 00001 00072
VIEW
                                                        Scroll ===> CSR
Command ===>
000001 //AQNAFI15 PROC
0000002 //*
000003 //*
              APF AUTHORIZE THE DATASETS IN XRBA STEPLIB
000004 //*
000005 //JTHAPF00 EXEC PGM=JTHAPF00,ACCT=(5920),REGION=0M,
              PARM='AFI00,STEPLIB'
000006 //
000007 //*
                EXEC PGM=AFICTL00, REGION=500M, DYNAMNBR=99, ACCT=(5510), PARM='A5AF' * CHANGE @@@@ TO YOUR 4-CHAR ID
000008 //AFI00
000009 //
000010 //*
000011 //STEPLIB DD DISP=SHR,DSN=IMSB.ICO.XTSTA.ICOLIB
000012 //* ------ TESTING AFI V3.0.00 ---
000013 //*
000014 //
                DD_DISP=SHR.DSN=MVSAGN1.AFIV300.OPTIONS
                DD DISP=SHR,DSN=AFI.V30.LOAD
0000<del>15 //</del>
                DD DISP=SHR,DSN=MVSSNN.AFI30.UEXIT.CASE001.LOAD
000016 //
                DD DISP=SHR,DSN=IMSB.ALL.ITSTA.XXLINK
000017 //
000018 //*
000019 //DBFILTER DD DISP=SHR,DSN=DCE.CQVF1.VF1P.PROCLIB(DBFILTER)
000020 //*
-800022 //UEXITOUT DD DSN=MVSAQN1.AFIV300.AFIUEXIT.OUT15.DISP=SHR
                   SPACE=(CYL,(10,5)),
000023 //*
000024 //*
                   DISP=(NEW,CATLG,CATLG),
                   DCB=(LRECL=32756,BLKSIZE=0,RECFM=FB)
000025 //*
000026 //*
000027 //*
000028 //BMCPSWD DD DISP=SHR,DSN=SLJ.PSWD.PERM
000029 //***---- BMC AMI DEFENDER FOR IMS ----
000030 //SYSIN DD DISP=SHR,DSN=DCE.CQVF1.VF1P.PROCLIB(CZAINTXI)
000031 //CZAILOGD DD DISP=SHR.DSN=DCE.COVF1.VF1P.PROCLIB(CZAILOGD)
```

When the USER EXIT is enabled the following messages will be received in the AFI server log:

BMCAFI001012I User exit routine AFIUEXIT loaded

AFIUEXIT Init start It indicates that the User

AFIUEXIT Init complete exit was initialized.

AFIUEXIT send start it is displayed every time

AFIUEXIT send complete that a log records is extracted

AFIUEXIT Term start it is displayed when the user exist is

AFIUEXIT Term complete terminated because the AFI server is stopped

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New option in the ISPF AFI server for sending records to the CZAGENT



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#### New option in the ISPF AFI server for CZAGENT

 A new option was added to the ISPF Server options to enable or disable sending IMS log records to the CZAGENT (BMC Defender subsystem). The log record types to be sent are specified in the SYSIN DD of the BMC AMI Defender for IMS server.

 This option allows to customer decides if they want to send log records only through the CZAGENT without using Extract list member. If so the only requisite here is to set the IMSID, mark the option 'Send IMS log records to CZAGENT' and make sure that the //SYSIN and //CZAILOGD DDs are set in the AFI Server PROC.

#### New option in the ISPF AFI server for CZAGENT

2. Data set Output data set name . . (Y or N) Data set is existing GDG N Allocation information. SMS Management class (For SMS managed data set) (For SMS managed data set) SMS Storage class Volume serial Generic unit . CYLINDER (TRKS or CYLS) Space units (in above units) Primary quantity Secondary quantity . . (in above units) Other options. Select if desired. / Send IMS log records to CZAGENT

#### What you need to do.

#### **Truth**

- Mainframes are more connected, so they are more susceptible to security attacks.
- o It's easy to miss the breaches in the expansive capacity and speed of the mainframe. Event logs may be massive. Data fields are overwhelming.
- o The mainframe can be hacked. IMS data can be compromised.

#### Action

- Use efficient tools and facilities to capture the right data in a timely manner.
- Take the potential threats seriously.
- Protect your business with intelligent analytics that detect events and patterns that could affect you.





## Thanks!

